

# FIRMWARE RELEASE BULLETIN

## New! Syncro AS firmware release

In line with our program of continuous product development Kentec have released a new firmware version for the Syncro AS Addressable fire alarm control panel – Hochiki/Apollo protocol.

The following file will be available for download from the software section of our website <https://kentec.co.uk/resources/software/>

Syncro AS Hochiki/Apollo protocol      Rev 6.59 (Filename Sv659AS\_UK.bin)

The following improvements have been implemented in the new firmware version:

### New Features

#### **EKHO wireless translator support**

With the launch of our EKHO wireless product range support has been provided in this new firmware version to support the display of faults specific to the wireless devices on the panels LCD. Tamper faults and low battery faults will be displaced on the control panel as well as on the wireless translator.

### Notable improvements

#### **Initialisation errors**

An issue was found during testing that on removal of a short circuit on the loop Manual Call Points and Base Sounder devices on that loop could get stuck in initialisation. Improvements have been made in the handling of initialisation messages to prevent this issue.

It is strongly recommended with all firmware updates that panels in the field be upgraded to the latest firmware at the earliest opportunity. Upgrading panel firmware in the field ensures access to the latest features and improvements.

It is also recommended to use the latest configuration firmware when working on these panels a reminder of the applicable versions is below:

Panel	Config software
Syncro AS Hochiki/Apollo protocol	LE1 Rev 6.0036, LE2 Rev 3.370.12

We strongly recommend that all our customers revert to using the LE2 where possible as support for LE1 will be limited.

**Important!** EKHO wireless systems **must** use LE2 configuration software as wireless devices are not compatible with LE1.

Should you require any assistance please contact our technical support department

For further info on this or any of our products please contact your sales representative.

Regards

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