

# Technical Bulletin

## Cleaning of Kentec control panels

In the current situation to prevent the spread of Coronavirus Covid-19 it has never been more important to ensure that surfaces are kept clean. This includes our fire alarm control panels which have controls and touch screens used by engineers and end users when operating them.

As with all electronic equipment we must be careful regarding the materials used to clean them, therefore we have produced a Technical Instruction Document, TID1002 included with this bulletin, with our recommendations for cleaning all of our range of control panels.

We would appreciate that these recommendations be adhered to ensuring no damage to the operation or functionality of our life safety products. Kentec can take no liability for any damage that may be caused to our products by not following the laid out recommendations.

Should you require technical assistance on any of our products please contact our technical support team.

We wish all our customers and their families the best of health in this difficult time.

Regards

**Philip J Barton**  
Commercial Product Manager



# Cleaning

## Kentec Electronics Control Panels

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Keeping your Kentec Electronics Control Panel clean is a function that periodically should be carried out to ensure the product is free from dust and dirt. By product group, the following information provides details on how to clean the Control Panel and what materials to use:

<b>Kentec Electronics Conventional Fire Alarm Control Panels and Repeaters (All versions)</b>	
<b>Product</b>	<b>Method</b>
K3000 Control Panel	Gently clean using a soft dry cloth to remove dust and dirt.  If the enclosure is heavily contaminated, moisten the cloth and gently clean using a light detergent.  <b>Important!</b> Avoid getting detergent on controls section of the Control Panel.
K3200 Repeater	
Sigma	
Sigma CP/Sigma CP-R	

<b>Kentec Electronics Analogue Addressable Control Panels and Repeaters (All versions inc. marine). Note: Not Taktis/Taktis Vision.</b>	
<b>Product</b>	<b>Method</b>
Solo/Solo 2/Solo 2 Lite	Gently clean using a soft dry cloth to remove dust and dirt.  If the enclosure is heavily contaminated, moisten the cloth and gently clean using a light detergent.  <b>Important!</b> Avoid getting detergent on controls section of the Control Panel.
Solo/Solo 2 Repeater	
Syncro/Syncro Response/ Syncro Focus	
Syncro AS	
Syncro I/O /Syncro Ident/Syncro PSU's/ Syncro Matrix	

<b>Kentec Electronics Extinguishant Control Panels and Ancillaries (All versions)</b>	
<b>Product</b>	<b>Method</b>
Solex	Gently clean using a soft dry cloth to remove dust and dirt.  If the enclosure is heavily contaminated, moisten the cloth and gently clean using a light detergent.  <b>Important!</b> Avoid getting detergent on controls section of the Control Panel.
Sigma XT /Sigma XT+	
K Series Extinguishant Control Panels (E.g. K2.01)	
Syncro XT/Syncro XT+/ Syncro XT+ Coincidence	



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Kentec Electronics Taktis/Taktis Vision Analogue Addressable Fire Alarm Control Panels	
<b>Cleaning the Touch Screen Display</b>	<p>The touch screen display is made of fragile materials. Do not apply excessive force to the display surface since this may cause damage.</p> <p>A polariser covering the display surface is soft and easily scratched therefore do not operate the display with items harder than, for example a HB pencil.</p> <p>If the display is damaged causing liquid crystal substance to leak, any contact with skin or clothes, wash thoroughly with soap and water.</p> <p>If the display surface becomes dirty gently wipe with a soft dry cloth.</p> <p>If the display is heavily contaminated, moisten the cloth and gently clean using one of the following solvents:</p> <p style="text-align: center;">Isopropyl alcohol Ethyl alcohol</p> <p>Do not use:</p> <p style="text-align: center;">Water Ketone Bleach Cream cleaners Polish Detergents or general-purpose surface spray</p> <p><b>Important!</b> Wipe off water droplets immediately, contact with water over a prolonged period may cause deformation or colour fading. Avoid any contact with oil and fats.</p>
<b>Cleaning the Control Panel Enclosure</b>	<p>Gently clean using a soft dry cloth to remove dust and dirt.</p> <p>If the enclosure is heavily contaminated, moisten the cloth and gently clean using a light detergent.</p> <p><b>Important!</b> Avoid getting detergent on controls section of the Control Panel.</p>

For help identifying Kentec Electronics Control Panels or products not listed, please contact Technical Support. Email: [Techsupport@kentec.co.uk](mailto:Techsupport@kentec.co.uk) Tel: 01322 222 121